Instructions to Users/Testers

Please read before beginning test.

What's a usability study? It's a way for us to see what works and doesn't work for users when they are using a product. Obviously, software developers want their products, websites, and systems to be as easy to use as possible. Our job is to evaluate their work to find out how close they come to meeting this objective. Today you will help us evaluate an android calendar application.

It's important to remember that it is the software that's being evaluated, not you! Our philosophy is that the user is always right, and that when problems are found it is the developers' job to make the software fit you - not the other way around!

Do you have any questions about usability studies or their goals?

One additional note is that it's important for you to stay focused on the evaluation and to work undisturbed. Please turn off your cell phone, if you have it with you. You can take a break once during the hour to check your messages and return calls, if you like.

- 1. First, I would like for you to complete the following two forms: Consent Form and Pre Questionnaire.
- 2. Now we are going to start using the calendar app. There are three things to keep in mind as you work with the calendar today. First, the application is still under development, so the software you will be working with today is a prototype and not a finished product. Second, you will be using an android phone today. This phone has functions similar to any android or ipod touch. We can give you an overview of how the phone works if you like. Especially note there is a back button, menu button, and long click that acts like a right mouse click. This application uses touch gesture recognition, so please look at the help menu to see the options. [Android Demo]
- 3. Now I will ask you to complete each of three usage scenarios using the prototyped calendar. Read each scenario, then begin any tasks associated with the scenario. Please begin each scenario from the WIDGET SCREEN.
- 4. After you complete the usage scenarios, we will ask you to complete a questionnaire. If there is time, we will repeat some part of the test under "annoying" conditions, with annoying music to see if the application is easy to use when under stress.

THANK YOU for participating today!

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